

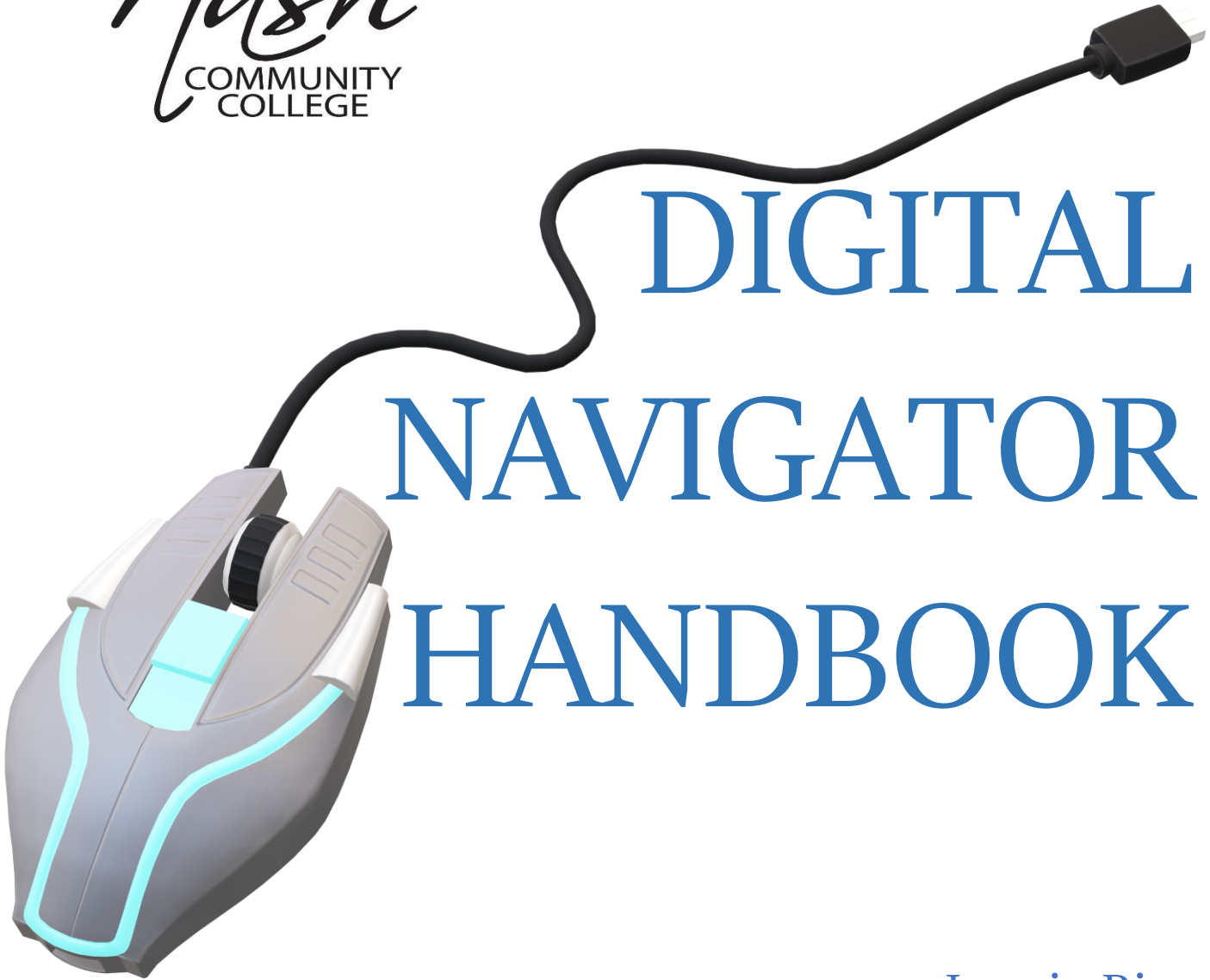


# DIGITAL NAVIGATOR HANDBOOK

WILLIAM S. CARVER  
CONTINUING EDUCATION  
BUILDING







# DIGITAL NAVIGATOR HANDBOOK

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Digital Navigator  
Nash Community College



# Table of Contents

Introduction .....	4
<b>Finding Affordable Device</b> .....	5
Everyone On .....	6
PCs for People .....	7
Device Discounts for Students .....	8
<b>Finding Affordable Internet</b> .....	9
Assurance Wireless .....	10
Everyone On .....	11
Students Internet Discounts .....	12
<b>Free Public Wi-Fi Access Locations</b> .....	13
Free Public Wi-Fi Access Locations Nash County .....	14
Free Public Wi-Fi Access Locations Edgecombe County .....	16
Free Public Wi-Fi Access Locations Wilson County .....	17
<b>Digital Literacy Classes</b> .....	19
Digital Literacy Classes .....	20
<b>Free Software</b> .....	22
Microsoft 365.....	23
Canva .....	24
Grammarly.....	25
Google Drive.....	26
Zoom.....	27
Kahoot.....	28
<b>Digital Student Services</b> .....	29
Digital Learning Center (DLC).....	30
CET Repair Shop .....	31
Single Stop.....	32
<b>Accessibility Services</b> .....	33
<b>Transportation Information</b> .....	34



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# Introduction

Welcome to the Digital Navigator Handbook for Nash Community College (NCC) students! In the fast-changing world of education today, digital tools and resources have become crucial for improving learning experiences and achieving academic success. This handbook is designed to guide you through the various digital resources available to support your studies, improve your skills, and make learning more engaging and effective.

Inside this handbook, you will find a list of affordable devices and internet resources. It includes information of digital literacy classes, and more.

We aim to ensure that Nash Community College students have access to inclusive, equitable, and digitally literacy education.

Embrace the power of digital resources and take your learning journey to new heights!

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# Finding Affordable Device





# Everyone On

Everyone On is a nationwide non-profit organization in America. Everyone On's holistic approach to digital inclusion connects under-resourced communities to affordable internet and computers, trains individuals and organizations on digital skills and resources.

**Website:**

<https://www.everyoneon.org/find-offers>



Need assistance applying for any of these resources? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

Digital Navigators are trusted guides who assist community members with affordable internet access, devices, and digital skills training so they can achieve their goals.



# PCs for People

PCs for People is a national nonprofit social enterprise working to get low-cost quality computers and internet into the homes of individuals, families, and nonprofits with low income. By recycling and then refurbishing computers, PCs for People provides a valuable service to businesses, families, and the planet by keeping computers out of landfills and repurposing them to advance digital inclusion.

**Website:**

<https://www.pcsforpeople.org/>



Need assistance applying for any of these resources? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

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# Device Discounts for Students

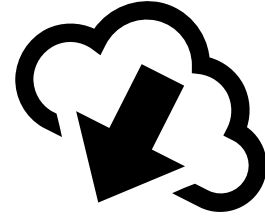
As a student at Nash Community College, you can receive discounts to acquire devices. You only need your student ID and student email to buy online or in a store.

Company	Program	URL	Discount
Free Government Phone Program	Lifeline Assistance Program	<a href="https://www.assurancewireless.com/">https://www.assurancewireless.com/</a>	Free
Dell	Exclusive Education Discount	<a href="https://www.dell.com/">https://www.dell.com/</a>	5%
Lenovo	College and University Student Discounts	<a href="https://www.lenovo.com/us/en/pc/">https://www.lenovo.com/us/en/pc/</a>	5%
HP	HP Education Store Program	<a href="https://www.hp.com/">https://www.hp.com/</a>	Up to 40%
Microsoft	Student and Military Discount	<a href="https://www.microsoft.com/en-us">https://www.microsoft.com/en-us</a>	Up to 10%
Acer	Student discount	<a href="https://store.acer.com/en-us/">https://store.acer.com/en-us/</a>	10%
Samsung	Student Discount Advantage	<a href="https://www.samsung.com/us/">https://www.samsung.com/us/</a>	10%

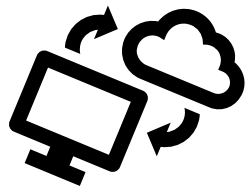
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# Finding Affordable Internet



# Internet Resources

## Assurance Wireless

Assurance Wireless is a worry-free way to stay connected with family, school services, doctors, and employers. Assurance Wireless provides a free smartphone, along with free phone service each month to low-income residents in over 40 states. Low-cost plans with more minutes and data are also available as well as low international rates to over 200 countries. There are no bills, long-term contracts, or activation fees.

### Website:

<https://www.assurancewireless.com/>



Need assistance applying for any of these resources? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

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# Everyone On

Everyone On is a nationwide non-profit organization in America. Everyone On's holistic approach to digital inclusion connects under-resourced communities to affordable internet and computers, trains individuals and organizations on digital skills and resources, and advances fair and just policies.

**Website:**

<https://www.everyoneon.org/find-offers>



Need assistance applying for any of these resources? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

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# Students Internet Discounts

Nash Community College students can receive discounts on internet services. Just use your student ID and student email to apply for the discount.

Company	Program	URL	Discount
Free Government Phone Program	Lifeline Assistance Program	<a href="https://www.assurancewireless.com/">https://www.assurancewireless.com/</a>	Free
AT&T	AT&T Signature Program	<a href="https://www.att.com/search/?q=student+discount+program&amp;catField=Support">https://www.att.com/search/?q=student+discount+program&amp;catField=Support</a>	\$10/mo. Per line
Verizon	Get Fios Home Internet	<a href="https://www.verizon.com/featured/students/">https://www.verizon.com/featured/students/</a>	\$15/mo.
Verizon	Get mobile with myPlan	<a href="https://www.verizon.com/featured/students/">https://www.verizon.com/featured/students/</a>	\$12/line
Verizon	College students Unlimited mobile plan discount FAQs	<a href="https://www.verizon.com/support/college-students-discount-faqs/#itemeligible">https://www.verizon.com/support/college-students-discount-faqs/#itemeligible</a>	
T-Mobile	Project 10 Million	<a href="https://www.t-mobile.com/brand/project-10-million">https://www.t-mobile.com/brand/project-10-million</a>	Free

Need assistance applying for any of these resources? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

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# Free Public Wi-Fi Access Locations





# Free Public Wi-Fi Access Locations

## Nash County

Locations	Address	Phone	Operating hours
NCC Library	522 N Old Carriage Rd. Rocky Mount, NC 27804	(252)451-8248	Monday - Thursday 8:00 AM - 7:00 PM Friday 8:00 AM - 1:00 PM
Harold D. Cooley Library	114 W. Church Street, Nashville, NC 27856	(252)459-2106	Monday - Friday 9:00 AM - 6:00 PM Saturday 9:00 AM - 3:00 PM Sunday: Closed
Braswell Memorial Library	727 N Grace Street Rocky Mount, NC 27804	(252)442-1951	Monday - Thursday 9:00 AM - 8:00 PM Friday and Saturday 9:00 AM - 5:00 PM Sunday Closed
Starbucks	550 N Wesleyan Blvd. Rocky Mount, NC 27804	(252)451-0123	Monday - Friday 5:30 AM - 9:30 PM Saturday and Sunday 6:00 AM - 9:30 PM
Starbucks	731 Sutter's Creek Blvd. Rocky Mount, NC 27804	(252)443-1195	Monday - Saturday 8:00 AM - 9:00 PM Sunday 8:00 AM - 8:00 PM
McDonald's	950 N Wesleyan Blvd. Rocky Mount, NC 27804	(252)443-1929	Monday - Thursday 4:30 AM - 11:00 PM Friday - Sunday 5:30 AM - 11:00 PM



Larema Coffee House	106 S Washington St. Rocky Mount, NC 27801	(252)316-8394	Monday - Saturday 7:30AM - 3:00PM Sunday 9:00AM - 3:00PM
NABS Deli and Coffee Shop	219 NE Main St. Rocky Mount, NC 27801	(252)210-3735	Tuesday - Saturday 8:00AM - 3:00PM
Books and Beans	1147 Falls Rd. Rocky Mount, NC 27804	(252)544-9890	Monday - Thursday 8:00AM - 2:30PM Friday and Saturday 8:00AM - 4:00PM Sunday 9:00AM - 2:30PM
Morning Addiction Coffeehouse	2542 Hunter Hill Rd. Rocky Mount, NC 27804	(252)908-1204	Tuesday - Friday 6:30AM - 11:00AM Saturday 8:00AM - 12:00PM
Panera Bread	960 Tarrytown Center Rocky Mount, NC 27804	(252)316-4236	Monday - Saturday 6:00AM - 9:00PM Sunday 7:00AM - 8:00PM
Dunkin'	3646 Sunset Ave #130 Rocky Mount, NC 27804	(252)200-4520	Friday - Tuesday 5:30AM - 8:00PM Wednesday and Thursday 5:00AM - 8:00PM
Burger King	781 Sutter's Creek Blvd, Rocky Mount, NC 27886	(252)451-0504	Monday - Saturday 6:30AM - 10:00PM Sunday 7:00AM - 10:00PM



# Free Public Wi-Fi Access Locations

## Edgecombe County

Locations	Address	Phone	Operating hours
Edgecombe County Memorial Library	909 N. main St. Tarboro, NC 27886	(252)823-1141	Monday – Thursday 6:00AM – 9:00PM Friday 9:00AM – 6:00PM Saturday 9:00AM – 5:00PM
McDonald's	1500 Western Blvd. Tarboro, NC 27886	(252)823-0966	Every Day 24 Hours
Burger King	1300 Western Blvd. Tarboro, NC 27886	(252)823-2299	Monday - Saturday 6:00AM - 12:00AM Sunday 7:00AM – 12:00AM
Starbucks	106 River Oaks Dr. Tarboro, NC 27886	(252)774-9842	Every Day 5:00AM – 9:00PM



# Free Public Wi-Fi Access Locations

## Wilson County

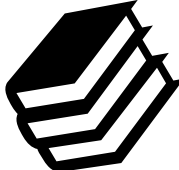
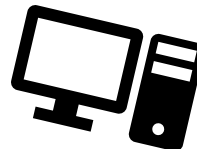
Locations	Address	Phone	Operating hours
Wilson County Public Library	249 Nash St N. Wilson, NC 27893	(252)237-5355	Monday - Thursday 10:00 AM - 8:00PM Friday and Saturday 10:00AM - 6:00PM
The Corner Deli	132 Goldsboro St S. Wilson, NC 27893		Everyday 7:00AM - 3:00PM
Treat Yo' Self Bakery	100 Pine St W Suite C Wilson, NC 27893	(252)674-1194	Tuesday - Friday 68:00AM - 3:00AM Saturday 9:00AM - 3:00PM
Starbucks	3401 Raleigh Rd Pkwy W. Wilson, NC 27896	(252)293-1018	Monday - Friday 5:30AM - 9:30PM Saturday and Sunday 6:30AM - 9:30PM
McDonald's	950 N Wesleyan Blvd. Rocky Mount, NC 27804	(252)443-1929	Monday - Thursday 4:30AM - 11:00PM Friday - Sunday 5:30AM - 11:00PM
NABS Deli and Coffee Shop	219 NE Main St. Rocky Mount, NC 27801	(252)210-3735	Tuesday - Saturday 8:00AM - 3:00PM
Books and Beans	1147 Falls Rd. Rocky Mount, NC 27804	(252)544-9890	Monday - Thursday 8:00AM - 2:30PM Friday and Saturday 8:00AM - 4:00PM Sunday 9:00AM - 2:30PM



Morning Addiction Coffeehouse	2542 Hunter Hill Rd. Rocky Mount, NC 27804	(252)908-1204	Tuesday - Friday 6:30AM - 11:00AM Saturday 8:00AM - 12:00PM
Panera Bread	960 Tarrytown Center Rocky Mount, NC 27804	(252)316-4236	Monday - Saturday 6:00AM - 9:00PM Sunday 7:00AM - 8:00PM
Dunkin'	2113 Nash St NW. Wilson, NC 27896	(252)991-4774	Everyday 5:00AM - 8:00PM

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# Digital Literacy Classes





# Digital Literacy Classes

Class	Address	Days	Hours	To sign up
Digital Literacy: Northstar Certification in Spanish	NCC 522 N. Old Carriage Road. Rocky Mount, NC 27804 Room 8244	Friday and Saturday	9:00 AM-12:00 PM	Contact Andrea Giddens (252)451-8334
Digital Literacy: Northstar Certification in Spanish	NCC 522 N. Old Carriage Road. Rocky Mount, NC 27804 Room 8244	Friday	5:00 PM-8:00 AM	Contact Andrea Giddens (252)451-8334
Digital Literacy: Northstar Certification	Braswell Library Rocky Mount 727 N Grace St, Rocky Mount, NC 27804	Monday - Thursday	9:00 AM-12:00 PM	Contact Braswell Library (252)442-1951
Digital Literacy: Northstar Certification	Braswell Library Rocky Mount 727 N Grace St, Rocky Mount, NC 27804	Monday - Thursday	1:00 PM-4:00 PM	Contact Braswell Library (252)442-1951
Digital Literacy: Northstar Certification	First Baptist Church Middlesex 10242 Claude Lewis Rd. Middlesex, NC 27557	Tuesday and Thursday	6:00 PM-8:30 PM	Contact First Baptist Church (252)235-4741
Digital Literacy: Northstar Certification	Spaulding Family Resource Center 600 S Pine St Spring Hope, NC 27882	Tuesday - Thursday	9:00 AM-1:00 PM	Contact Spaulding Family Resource Center (252)303-0541
Digital Literacy: Northstar Certification	Spaulding Family Resource Center 600 S Pine St Spring Hope, NC 27882	Tuesday - Thursday	2:00 PM-5:30 PM	Contact Spaulding Family Resource Center (252)303-0541
Technology Lab in Spanish	NCC 522 N. Old Carriage Road. Rocky Mount, NC 27804 Room 8244	Friday and Saturday	9:00 AM-12:00 PM	Contact Andrea Giddens (252)451-8334



Digital Literacy Course	Nash Senior Center 103 N Alston St. Nashville, NC 27856	Tuesday - Thursday	9:00 AM- 12:00 PM	Contact Nash County Senior Center (252)459-7681
Digital Literacy Course	Nash Senior Center 103 N Alston St. Nashville, NC 27856	Tuesday - Thursday	1:00 PM- 4:00 PM	Contact Nash County Senior Center (252)459-7681

Need assistance signing up for these digital literacy classes? Contact our Digital Navigator! Call 252-451-8251 to schedule an appointment.

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# Free Software



# Microsoft 365

Nash Community College students are eligible to sign into Office 365 Education for the classroom at no cost, including Word, Excel, PowerPoint, OneNote, Microsoft Teams, Microsoft Copilot\* online, plus additional classroom tools.



To create an account visit:

<https://www.microsoft.com/en-us/education/products/office>



# Canva

Canva is a free graphic design platform that includes a web-based editor. The platform is another standout tool, and this allows you to create things like slideshows, infographics, website images, and social media graphics with ease. The tools are all drag and drop and it's nondestructive so you can easily undo changes if you slip up.

To add creativity to your college work and to make things more interesting, there is no better suite of tools. The free version is comprehensive too and you only miss out on a larger stock library and access to premium-only



To create an account visit:

<https://www.canva.com/>



# Grammarly

Grammarly is your AI-powered writing companion that lets you improve your grades and achieve your goals with real-time writing feedback for college and beyond.

Grammarly offers free support for students.

By signing up, you get access to features like:

- Proofreading: Identify errors and improve clarity.
- Generative AI: Help develop ideas and fine-tune your presentation.
- Plagiarism Detection: Ensure your work is unique.
- Works on over 500,000 apps and websites.



To create an account visit:

<https://www.grammarly.com/>





# Google Drive

Google Drive is a free cloud-based storage service that allows users to store and access files online, sync them across devices, and share them with others. Google Drive offers web-based applications for creating documents, spreadsheets, and presentations. Users can store a variety of files, including photos, videos, and music, by dragging and dropping them into Google Drive.



To create an account visit:

<https://www.google.com/drive/>



# Zoom

Zoom is a video conferencing platform that can be used through a computer desktop or mobile app, and allows users to connect online for video conference meetings, webinars and live chat.

Zoom offers a free service that allows users to create unlimited meetings with up to 100 participants, but group meetings are limited to 40 minutes. There are also paid plans with additional features, such as 10 GB of storage, workplace reservation, translated captions, and more meeting attendees.



To create an account visit:

<https://zoom.us/>



# Kahoot

Kahoot! is an online game-based learning platform. It has learning games, also known as "kahoots", which are user-generated multiple-choice quizzes that can be accessed via a web browser or the Kahoot! app.

Kahoot! sessions can be hosted anywhere, in person or virtually, using any device with an internet connection.

Kahoot! offers free and paid plans designed for use at school or home, whether in-person or virtual.

# Kahoot!

To create an account visit:

<https://kahoot.com/>



# Digital Student Services



# Digital Learning Center (DLC)

The Nash Community College Digital Learning Center (DLC) provides assistance with digital learning tools and software used in many NCC courses. Examples of assistance with digital learning needs include Moodle Navigation and Moodle Tools, Uploading Assignments, Canva Projects, Basic Microsoft Word and PowerPoint Use, Gmail/GSuite Navigation, Video Software (video creation and YouTube upload), and/or Basic Computer Operations.

Tutoring On-Campus:

Building D, Room 4215

Monday – Thursday

10:00 AM – 3:00 PM

Virtual Tutoring:

Monday - Thursday

10:00 AM – 3:00 PM

By appointment

Schedule through [dtl@nashcc.edu](mailto:dtl@nashcc.edu)



# CET Repair Shop

The CET Repair Shop troubleshoots computer and mobile device hardware and software issues for students enrolled at Nash Community College. Service and installations are provided at no cost however, replacement components will be the financial responsibility of the student.

For more information:

(252) 428-7359

[nccet@nashcc.edu](mailto:nccet@nashcc.edu)



# Single Stop



## Your one-stop source for help.

We've partnered with Single Stop to bring you essential resources and support services at **no cost**.



### Find What You Need



#### FEDERAL & STATE BENEFIT SCREENER

Take 15 minutes to complete the screener and quickly discover the benefits you're eligible for!



#### COMMUNITY RESOURCES

Connect with local support and services on our interactive map.



### Ready to Begin?

Scan the QR code or visit:

[HTTPS://APP.SINGLESTOP.ORG/NASHCC](https://app.singlestop.org/nashcc)

### Access Resources Quickly to Help With:

EDUCATION

FINANCES

HEALTHCARE

FOOD

HOUSING

TAX PREP

AND MORE!

### Contact Us:

 (252) 428-7334

 [singlestop@nashcc.edu](mailto:singlestop@nashcc.edu)



**NCDIT**  NORTH CAROLINA  
DEPARTMENT OF  
INFORMATION  
TECHNOLOGY

# Accessibility Services

Nash Community College is committed to providing equal access to education for persons with disabilities. Reasonable accommodations are made for students with disabilities who qualify for admission. Students must self-identify as needing this service.

Please contact:

[ada@nashcc.edu](mailto:ada@nashcc.edu)

Building B Room 2111

252-428-7334.

<https://www.nashcc.edu/campus-life/student-resources/accessibility-services/>





# Transportation Information

For transportation issues Tar River Transit provides daily and evening service to Nash Community College during the week.

To schedule pick -up and or delivery service:

(252) 972-1517

(252) 972-1514

<https://tarrivertransit.org/>





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CONTINUING EDUCATION  
BUILDING**

**NCDIT**



**NORTH CAROLINA  
DEPARTMENT OF  
INFORMATION  
TECHNOLOGY**